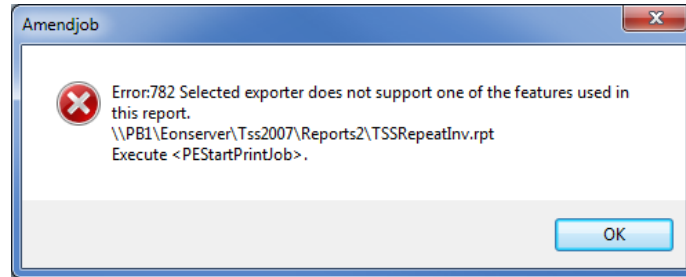




If you see the following when trying to create a PDF file from all Hire your machine has automatically installed a Windows Update that is causing you an issue:



It is update KB3102429 that supports Azerbaijani Manat and Georgian Lari currency symbols in Windows and therefore non essential.

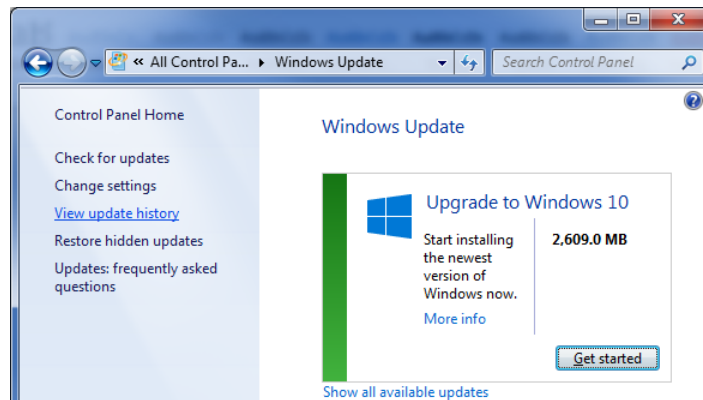
**To REMOVE this update you will need to:**

Contact your IT department / company if you have one.

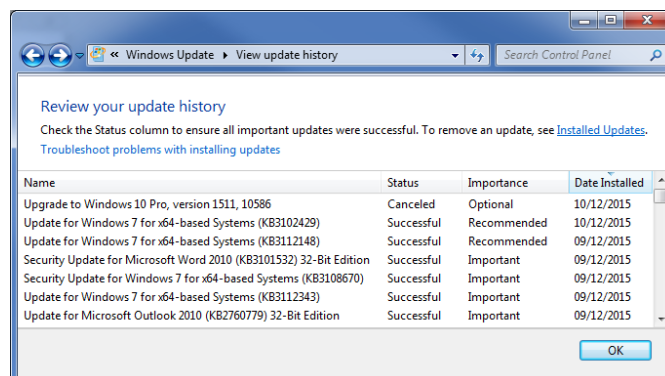
Alternatively, go to Control Panel on your machine.

Type Windows Update into the search box and select Windows Update

Select View update history (on the left) **\*\*Skip this step for Windows 10\*\***

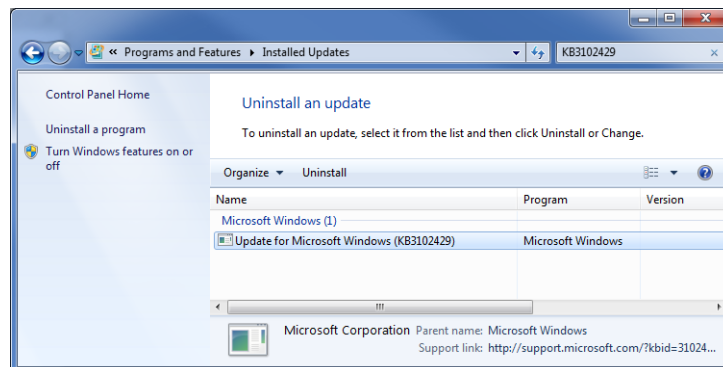


Now click on Installed Updates (on the right)





In the top right 'Search Installed Updates' box search for KB3102429



Highlight it in the list and choose Uninstall.

## **THIS WILL APPLY TO ALL MACHINES**

**PLEASE NOTE: REMOVING THIS UPDATE MAY TAKE SOME CONSIDERABLE TIME. YOU MUST NOT TURN OFF YOUR MACHINE WHILE THIS PROCESS IS TAKING PLACE.**

**YOU ALSO NEED TO EXCLUDE IT FROM UPDATING IN THE FUTURE OR IT WILL COME BACK AGAIN.**

In order to stop this update repeatedly installing, you need to go into your Control Panel, All Control Panel Items, Windows Updates, then select 'Check for updates'.

There will then be a list of updates, select KB3102429, Right Click and select 'Hide Update'.